

**LOCKBOX ISSUES:**

# HEAD HOLDER OR SQUEEZE LOCKBOX SLIPPING



**WARNING! USE WD-40 DRY LUBE ONLY. USE OF OTHER LUBRICANTS, INCLUDING OTHER WD-40 MAY CAUSE MALFUNCTION OF THE HEAD GATE.**

## INSTRUCTIONS

To bring your Lock Box back to like-new condition, follow the below instructions below.

1. Clean the Lock Box shaft and inside the Lock Box with brake cleaner to remove build-up.
  - a. Thoroughly clean all parts of the lock, including wiping down the shaft with brake cleaner.
2. Open and close the Head Holder/Squeeze a few times, then confirm that all build up is removed. Repeat Step 1 if necessary.
3. Using the Head Holder/Squeeze operation handle, close the Head Holder/Squeeze half-way.
4. Pull on the Head Holder/Squeeze to test the security of the lock.
  - a. If the lock continues to slip, contact Arrowquip Client Care to determine if replacement parts are needed.
  - b. If the locks are secure, move on to Step 5.
5. If the Head Holder/Squeeze is sticking or binding on the shaft, apply WD-40 Dry Lube sparingly with a cloth to the Head Holder/Squeeze shaft.



**WARNING! DO NOT SPRAY WD-40 DRY LUBE DIRECTLY ON THE SHAFT OR INSIDE THE LOCK BOX AS THIS MAY CAUSE MALFUNCTION.**

6. Open and close the Head Holder/Squeeze a few times to work the lubricant in.

Test the Head Gate. Are you happy with how it is functioning? If so, get back to working cattle! If not, contact Arrowquip Client Care for assistance.

## FURTHER ASSISTANCE

If you require further information or technical assistance, contact Arrowquip Client Care at 1-866-383-7827 or [cs@arrowquip.com](mailto:cs@arrowquip.com).

