

HEAD GATE SLIPPING:

Q-CATCH HEAD GATE LOCKS ARE SLIPPING



USE WD-40 DRY LUBE ONLY. USE OF OTHER LUBRICANTS, INCLUDING OTHER WD-40 MAY CAUSE MALFUNCTION OF THE HEAD GATE.

INSTRUCTIONS

To bring your Head Gate back to like-new condition, follow the below instructions.

1. Clean the Head Gate shaft, rollers, and locks with brake cleaner to remove build-up.
 - a. Clean the outer part of the Head Gate shaft, as well as the inside of the shaft by opening the Head Gate doors.
 - b. Thoroughly clean all parts of the Head Gate, including wiping down the shaft with brake cleaner.
2. Open and close the Head Gate a few times, then confirm that all build up is removed. Repeat Step 1 if necessary.
3. Using the Head Gate operation handle, close the Head Gate half-way, then pull on each Head Gate door to test the security of the locks.
 - a. If desired, you can simulate an animal in the Head Gate using a tire.
 - i. Place the tire in the Head Gate.
 - ii. Close the Head Gate securely around the tire, using the same catching technique and pressure you would use for the animal.
 - iii. From the side of the chute, pull on the Head Gate to test the security of the locks.
 - b. If one or both locks slips, contact Arrowquip Client Care to determine if replacement parts are needed.
 - c. If the locks are secure, move on to Step 4.
4. Lightly spray **WD-40 Dry Lube** into the gap between the edge of the roller and the Head Gate top bracket.
 - a. Be careful not to apply lubricant to the face of the rollers that touches the Head Gate shaft.

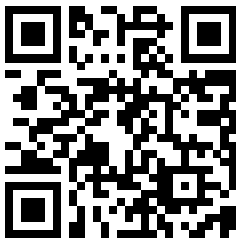


DO NOT SPRAY WD-40 DRY LUBE DIRECTLY ON THE SHAFT OR INSIDE THE LOCK BOX AS THIS MAY CAUSE MALFUNCTION.



WARNING! IF THESE STEPS DO NOT WORK, YOU WILL NEED TO TAKE THE HEAD GATE APART TO CLEAN THE INTERNAL COMPONENTS OF THE LOCK BOX.

View this video for full details.



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5. If the Head Gate is difficult to release, apply **WD-40 Dry Lube sparingly with a cloth** to the Head Gate shaft.
6. Open and close the Head Gate a few times to work the lubricant in.

Test the Head Gate. Are you happy with how it is functioning? If so, **get back to working cattle!** If not, continue with the below steps.

If the Head Gate is still slipping and will not hold cattle:

7. Check the 4" Bolts that run through the hammers on the linkage bars. Ensure that they are loose enough to rotate easily by hand.
 - a. If they are jamming in the slot, they may be preventing the locking plates from locking securely, causing the Head Gate to slip.
 - b. To ensure the rollers are moving freely, remove pressure on the top roller by tilting the Head Gate Door towards you while standing at the side of the chute. Repeat from the inside of the door to ensure all rollers are moving freely. Complete this test on both Head Gate Doors.

If you continue to have difficulty and cannot stop your Head Gate from slipping, contact Arrowquip Client Care for assistance.

FURTHER ASSISTANCE

If you require further information or technical assistance, contact Arrowquip Client Care at 1-866-383-7827 or cs@arrowquip.com.